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Product overview

OpenText EnCase eDiscovery

Collect, cull and control data for eDiscovery





Collect once—
from anywhere



Gain early insight into scope and reduce downstream review costs and time



Scale collections for any number of cases, users and data volumes



Employ a defensible and repeatable process

Collecting data is a crucial requirement for responding to litigation, regulatory response and investigations. However, key data is spread over a myriad of sources—from desktops and laptops to smartphones, email servers, enterprise content management platforms and cloud repositories—making it difficult for even the most IT-savvy organizations to quickly identify and collect the potentially responsive information.

OpenTextTM EnCaseTM eDiscovery is the gold standard in forensically sound collections. With over 43 million EnCase endpoint agents deployed globally, EnCase eDiscovery provides enterprises with 360-degree visibility across all endpoints, devices and networks to search, collect and preserve electronically stored information (ESI) discreetly and in a court-admissible format.

Collect once—from anywhere

EnCase eDiscovery performs discrete targeted collections on a multitude of sources, including on-premises systems, cloud repositories and distributed endpoints, complete with reporting, auditing and logging to ensure chain of custody. EnCase eDiscovery can be deployed regionally with hundreds or more collections running at any given time, including collection and processing of custodian email and ESI — all from a single interface.

The EnCase agent supports multiple operating systems, virtual and physical machines and is passive until called upon. The EnCase agent can even be pushed out to endpoints remotely, and completes collections from endpoints with inconsistent network connections, such as smartphones and laptops.

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"To collect anything for forensic matters, cybersecurity matters or eDiscovery matters or investigations, it's always going to be OpenText EnCase. You know you're doing it right, and you know every court is signed off on it. You can go to bed and feel comfortable about that."

Susan Jackson

Legal Counsel Novelis

Gain early insight into scope and reduce downstream review costs and time

When a matter arises, legal teams need to know the potential costs and risks in order to make faster data-driven decisions on case strategy. With EnCase eDiscovery preand post-collection analytics, users gain rapid insight into cost and scope while quickly reducing the volume of information for downstream review. Features enable users to:

- · Test search criteria before any data is collected;
- · Proactively identify potential custodians and data sources;
- Search all record types including email, email attachments, calendar events, folder labels and user lists;
- · Ensure that only necessary data is collected;
- Split a large folder share into smaller data "chunks" that can be collected in parallel for further processing;
- Gain insight within minutes instead of waiting weeks for solutions that first require indexing, collection and processing;
- Generate reports to clearly understand the proportionality of collections before producing them;
- · Cull at the point of collection;
- Automate data processing with hash-based deduplication and integrated de-NISTing to isolate user-created content and suppress system files;
- Templatize collection criteria and settings for easy re-use.

With features designed to gain rapid insight into the universe of potentially relevant data, legal teams can gauge proportionality of production requests prior to review.

Scale collections for any number of cases, users and data volumes

EnCase eDiscovery, which can be deployed on-premise or in a private cloud, scales to accommodate millions of nodes and up to a Petabyte of data. Architected to address the needs of global enterprises, EnCase agents are lightweight applications deployed on endpoints across the enterprise environment to enable discrete and unobtrusive remote collections.

Employ a defensible and repeatable process

EnCase eDiscovery ensures defensibility at every step in the process, complete with reporting, auditing and logging to ensure chain of custody and preservation in a forensically sound format. EnCase eDiscovery safeguards data integrity because it does not alter any metadata and is recognized in hundreds of judicial opinions from criminal and civil courts around the world.

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→ Learn more

EnCase eDiscovery is the gold standard in endpoint collection, with comprehensive capabilities to issue collections from a single interface, provide insight into scope with pre-collection analytics, preserve data in a forensically sound format, and crawl in parallel for scale. EnCase eDiscovery also enables compliance with regulations that govern the collection and preservation of data in specific industries.

EnCase eDiscovery includes a robust certification and training program with the industry-recognized EnCE and EnCEP accreditation.

EnCase eDiscovery features:

- Robust connectors across enterprise endpoints, including email systems, content repositories, file shares, employee devices and cloud services
- · Discreet collections with no disruption to business operations or employees
- · Efficient and lightweight metadata-based reporting pre-collection
- · Detailed, file-based reporting post-collection
- Scalable, distributed search functionality to deliver the most comprehensive results possible
- · Maintain full file integrity, metadata and chain of custody
- Forensically sound preservation of collected electronic data in industry standard LEF and E01 format, plus the widely used Concordance and EDRM XML formats
- Templates and workflow automation to reduce time-consuming, risk-prone tasks
- Easy upload to OpenText™ Axcelerate™ advanced eDiscovery platform for analysis, review and production

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: opentext.com.

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